

2015 UEFA EUROPA LEAGUE™ FINAL TICKETING TERMS AND CONDITIONS

A. INTRODUCTION

1. **Scope**

The following 2015 UEFA Europa League™ Final Ticketing terms and conditions (the “Terms and Conditions”) are designed to ensure a fair, correct and efficient process for the purchase and use of Tickets to the 2015 UEFA Europa League™ Final. The sale and use of such Tickets are subject to the following Terms and Conditions and any other applicable laws or regulations (as defined below under “Regulations”) pertaining to access and usage of the National Stadium in Warsaw.

2. **Definitions**

Applicant	any natural person with legal capacity to apply and enter into an agreement for purchase of the Tickets to the 2015 UEFA Europa League™ Final in accordance with the Terms and Conditions.
Application Form	the electronic form filled-in and submitted by an Applicant online via the Ticket Portal being the offer of the Applicant to purchase the Ticket(s) for the Purchase Price indicated therein.
Guest	an individual accompanying the Applicant to the Match to whom Tickets may be transferred in accordance with the Terms and Conditions.
Host Association	the Polish Football Association, with its registered office at Bitwy Warszawskiej 1920 r. 7, 02-366 Warsaw, Poland, which is responsible for the organisation and staging of the Match in Poland. For the avoidance of doubt, the Host Association is deemed to be the “organiser” of the Match under the applicable law.
Match	the final match of the UEFA Europa League™ 2014/2015 to be held at the Stadium on 27 May 2015 (or on such other date as notified by UEFA).
Notification	the email notification of acceptance by UEFA of the Applicant’s offer with confirmation of the allocation of the Ticket(s) indicated in such Notification, as sent by UEFA to the email address provided by the Applicant in the Application Form.
Purchase Price	the total purchase price for the Ticket(s) selected by the Applicant in the Application Form, as well as the shipping fee and VAT.
Refund Policy	the refund policy of UEFA as applicable from time to time which is available for review on the Ticket Portal.
Regulations	means, without limitation, the terms of the following: <ul style="list-style-type: none">- Laws of Poland;- Stadium Regulations; and/or- UEFA and Host Association’s statutes and regulations applicable for the Match.
Stadium	the entire premises of the National Stadium in Warsaw located at Al. Ks. J. Poniatowskiego 1, 03-901 Warsaw, Poland, including all areas

which require a Ticket (or hospitality pass, if applicable) to gain access.

Stadium Owner	the owner of the Stadium being National Sport Centre Spółka z ograniczona odpowiedzialnoscia whose offices are located at: Al. Ks. J. Poniatowskiego 1, 03-901 Warsaw, Poland, together with the operator of the Stadium being: Pl.2012+ Spółka z ograniczona odpowiedzialnoscia whose offices are located at: Al. Ks. J. Poniatowskiego 1, 03-901 Warsaw, Poland.
Stadium Regulations	the "National Stadium Regulations" as applicable from time to time which can be accessed at: http://uefa.com/MultimediaFiles/Download/competitions/Ticketing/02/19/63/33/2196333_DOWNLOAD.PDF
Ticket	the paper or plastic ticket held by the Ticket Holder which (subject to the Terms and Conditions) grants the Ticket Holder the right to attend the Match and occupy a seat at the Stadium as indicated on each such Ticket.
Ticket Holder	any person who is in actual and legitimate possession of a Ticket including, without limitation, successful Applicants and their Guests (as the case may be).
Ticket Portal	the platform on which Applicants can apply for the Tickets at https://europaleague.tickets.uefa.com .
UEFA	Union des associations européennes de football whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland and any wholly owned subsidiary thereof, including but not limited to, UEFA Events SA.

B. SALE OF TICKETS

3. General Application Rules

- 3.1. Applicants may apply for the Ticket(s) via the Ticket Portal. Ticket Portal will be open until 11:59 CET on Wednesday 25 March 2015
- 3.2. By clicking the confirmation button/field in the Application Form on the Ticket Portal, the Applicant acknowledges that he/she has read, understood and agrees to comply with the Terms and Conditions.
- 3.3. Tickets will be available in four (4) price categories, based on the location of the seat in the Stadium. The seat map indicating the respective price categories will be displayed on the Ticket Portal.
- 3.4. Each Applicant can apply only once and for a maximum of two (2) Tickets in one (1) price category. Multiple applications by any Applicant will be rejected. In the event that Tickets in the price category selected by the Applicant are no longer available, the Applicant may be allocated Tickets in another price category, provided that he/she has expressly authorised UEFA to do so by clicking the respective box in the Application Form.
- 3.5. A limited number of Tickets for disabled Applicants using wheelchairs will be available in price category 4 with a complimentary Ticket for personal assistant/carer accompanying such disabled Ticket Holder. Applicants applying for this category of the Tickets will be required to submit valid document confirming the disability.
- 3.6. If demand for the Tickets exceeds its supply (whether for the Match itself or for any particular category of the Tickets) Tickets and/or categories thereof shall be allocated

to Applicants by random selection via a lottery. Applicants whose applications were unsuccessful in the lottery will be informed by UEFA by no later than 10 April 2015. via an email sent to the address indicated by such Applicant in the Application Form.

- 3.7. In the Application Form, each Applicant is required to provide the surname, first name, date of birth, country of birth, Passport or ID number (PESEL for Polish citizens) for himself/herself and his/her Guest.
- 3.8. It is the sole responsibility of each Applicant to ensure that:
- a. the Application Form has been filled-in completely with all required personal details and payment information;
 - b. the mandatory consents in relation to personal data processing and acceptance of the Terms and Conditions as required by UEFA in the Application Form are properly given by clicking the respective box(es) in the Application Form;
 - c. the Application Form is properly submitted to UEFA before the deadline indicated in Article 3.1. Email with Application Form receipt confirmation will be issued by UEFA and sent automatically to the email address provided by the Applicant in the Application Form. If the Applicant does not receive this confirmation he or she should report it to UEFA without delay; and
 - d. sufficient funds to cover the Purchase Price for the Ticket(s) (and any credit card issuing bank fees referred to in Article 4.3) are available on the credit card indicated for payment in their Application Form.

Any failure to comply by the Applicant with the above requirements will result in the Application Form (and thus such Applicant's Ticket application) being rejected.

- 3.9. Timely submission of the correctly filled-in Application Form, properly received by UEFA, constitutes an offer of the Applicant to conclude an agreement for purchase of the Ticket(s) indicated in the Application Form, which may be accepted by UEFA in accordance with Article 5.1.

4. Payment

- 4.1. Payment for the Ticket(s) may only be made by credit card (MasterCard, Visa, JCB and Diners). Such credit card shall have an expiry date beyond May 2015.
- 4.2. Following selection of the category and quantity of the Ticket(s) requested by the Applicant, the Purchase Price for the Ticket(s) will be clearly indicated in the Application Form. Applicant authorises credit card payment by clicking the confirmation button/field in the Application Form.
- 4.3. UEFA will process the credit card payment during the period from 26 March to 10 April and will charge the Applicant's credit card in the currency indicated in the Application Form.

UEFA and the Ticket Portal are located in Switzerland and all credit card payments for the Tickets will be processed in Switzerland. The Applicant's credit card issuing bank will apply its own currency exchange rates (if applicable) and may levy additional fees or charges for such transaction. Applicants shall contact their respective credit card issuing bank before submitting the Application Form in order to inquire about the credit card issuing bank's exchange rates, charges or fees. UEFA and the Host Association shall not be responsible for any such exchange rates, fees or charges levied by Applicant's credit card issuing bank.

5. Offer Acceptance

- 5.1. Agreement between UEFA and the relevant Applicant for the purchase of the Ticket(s) will be concluded (under the Terms and Conditions) only after the:
- a. successful processing of the credit card payment for the Ticket(s) indicated in the Notification, in accordance with Article 4; and
 - b. acceptance of the Applicant's offer by UEFA by way of submission of the Notification to the Applicant.
- 5.2. Applicants are requested to review their Notification for any inaccuracies, in particular with regards to their Ticket(s) quantity, price, and category. Any inaccuracies shall be immediately notified to UEFA in accordance with Article 18.

6. Distribution of Tickets

- 6.1. Tickets may be distributed to the Applicants in the following way:
- a. by express courier sent to the delivery address of the Applicant indicated in the Application Form by no later than the end of April 2015;
 - b. if express courier services in the country of the Applicant indicated in the Application Form are not provided by UEFA's courier company or if express courier delivery to the delivery address of the Applicant indicated in the Application Form is not possible for other reasons non-attributable to UEFA, the Ticket(s) will be distributed to such Applicants personally on the day of the Match as further described in Article 6.2;
- 6.2. In relation to the Tickets selected for personal pick-up by the Applicants on the day of the Match, UEFA will notify by email the respective Applicants, by no later than fourteen (14) days before the Match, providing the exact details of the Ticket collection point as well as the opening times during which the Ticket(s) can be collected. Such location shall be in close vicinity of the Stadium or in Warsaw city centre. In order to collect such Tickets, the respective Applicant must present the identification document (passport or national identity card) of the Applicant and his/her Guest.
- 6.3. Defective Ticket(s) such as for example: with illegible printing, missing the seat number, or with incorrect personal information printed on the Ticket, shall be notified to UEFA in writing in accordance with Article 18 within ten (10) days of the receipt of the Tickets. Defective Ticket(s) will be replaced free of charge provided that the original defective Ticket(s) are returned to UEFA. UEFA shall not be responsible for lost or stolen Ticket(s) and will accept no obligation to reprint any such Ticket(s).

C. USE OF TICKETS

7. Prohibited Use of the Ticket(s)

- 7.1. Except as expressly permitted in Article 7.2, any resale or transfer of the Ticket(s) is strictly prohibited without the prior written approval of UEFA (to be given at UEFA's sole discretion).
- 7.2. Applicant shall be permitted to transfer one (1) Ticket to his/her Guest indicated in the Application Form and only provided that (jointly):
- a. the Applicant will attend the Match together with his/her Guest;
 - b. the Tickets are for their personal use; and
 - c. such permitted transfer is free of any extra consideration.

- 7.3. The Ticket(s) shall not be:
- a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
 - b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
 - c. combined with and sold as part of any package of goods or services; or
 - d. combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and the Ticket(s)).

- 7.4. Ticket Holders shall not:
- a. run any advertisements or promotions relating to UEFA, the UEFA Europa League™ or the Match;
 - b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or via the display of overt commercial messages on clothing worn or items brought into the Stadium; or
 - c. exploit any marketing or promotional opportunities in relation to the Ticket(s).

For the avoidance of doubt, no branding, which may be aimed at promotional or marketing purposes whatsoever, may be displayed by any Ticket Holder at the Stadium.

- 7.5. Ticket(s) acquired or used in breach of Article 7 and/or Article 12 of the Terms and Conditions shall be void and any person seeking to use such Ticket(s) will be deemed a trespasser and will be refused entry or be evicted from the Stadium, and may be liable to further legal action. Any unauthorised sale or transfer of the Ticket(s) may be reported to the police.

8. Entrance to the Stadium

- 8.1. Access to the Stadium will be permitted during such hours as specified in the Notification or as published on UEFA website.

- 8.2. Entrance to the Stadium shall be:
- a. subject to compliance with:
 - i. the Terms and Conditions;
 - ii. the Stadium Regulations;
 - iii. all applicable laws (whether statutory or otherwise and including health and safety requirements) governing access or presence at the Stadium, attendance at the Match, use of the Tickets, general safety certificate and any special safety certificate applying to the Stadium, issued by any authority that has jurisdiction or authority in relation to the holding of the Match at the Stadium; and
 - b. authorised upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph and signature (passport or national identity card). Ticket Holders leaving the Stadium will not be re-admitted.

9. Conduct at the Stadium

- 9.1. For safety and security purposes, all persons attending the Match, if and when so requested by stewards, safety personnel and/or any other legally authorised persons representing the organiser of the Match, shall:
- a. produce a valid Ticket together with proof of identity with valid photograph and signature (passport or national identity card) in order to give satisfactory evidence that the Ticket Holder's identity corresponds to that of the Applicant/Guest whose data were provided in the Application Form;
 - b. submit to inspections, body checks and examinations – including through the use of technical aids – to ensure that they are not in possession of dangerous, prohibited or unauthorised items. Safety personnel, stewards or police shall be entitled to search any person's clothing and his/her belongings; and
 - c. comply with all instructions and guidelines issued by such persons.
- 9.2. Stadium Regulations contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated version of the Terms and Conditions and/or Stadium Regulations, or simple icons illustrating prohibited items or conduct, may also be included on the Ticket and must be fully complied with by the Ticket Holder.
- 9.3. It is strictly forbidden to do any of the following inside the Stadium, without limitation:
- a. occupy or access areas which are closed to the public or for which access is unauthorised in accordance with the relevant Ticket category;
 - b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits; and/or
 - c. engage in any other conduct which may endanger any person at the Stadium.
- 9.4. Fans supporting the teams participating in the Match may not be segregated at the Stadium and each Ticket Holder will be required to behave responsibly and in line with the safety and security guidelines communicated by the organisers.

10. Sound and Image Recordings

- 10.1. Ticket Holder attending the Match at the Stadium, consents to being photographed, filmed or taped by UEFA, the Host Association and/or the Stadium Owner, and/or any third parties appointed thereby, which shall have the right to use, broadcast, publish and license, without any requirement for payment of money or other form of consideration, of Ticket Holder's voice, image and likeness by means of live or recorded video and/or audio display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies.
- 10.2. Ticket Holder shall not take, record and/or transmit any sound, image and/or description of the Stadium or the Match (as well as any result and/or statistics of the Match) other than for his/her exclusive, private and domestic use. It is strictly forbidden to disseminate over the Internet, radio, television or any other current and/or future media, any sound, picture, image, data, description, result and/or statistics of the Match in whole or in part, or to assist any other person(s) conducting such activities.

D. MISCELLANEOUS

11. Liability

- 11.1. All terms of the Terms and Conditions are subject to the applicable laws.

- 11.2. UEFA, the Host Association and/or the Stadium Owner will not be liable for, and the Ticket Holder will not assert any claim of any nature against UEFA, the Host Association and/or the Stadium Owner for any act or omission of or any breach or default by any person other than UEFA, the Host Association and/or the Stadium Owner (and then subject to the remainder of this Article 11), unless the claim is also caused by fault of UEFA, the Host Association and/or the Stadium Owner, respectively.
- 11.3. UEFA, the Host Association and/or the Stadium Owner and their respective affiliates, officers, employees, agents and contractors will not be liable or responsible for any loss, damage, or injury to the Ticket Holder, or to any property of the Ticket Holder (including any lost or stolen Tickets), unless caused by fault of UEFA, the Host Association and/or the Stadium Owner and their respective affiliates, officers, employees, agents and contractors, respectively.
- 11.4. Notwithstanding Article 11.3, nothing in the Terms and Conditions shall exclude or limit the liability of any person and/or entity for death or personal injury caused by him/her, or his/her officers', employees' or agents' negligence or for any fraud or wilful misconduct.
- 11.5. Nothing stated or implied in the Terms and Conditions will affect the Ticket Holder's statutory rights under the applicable law.

12. Unauthorised Spectators

- 12.1. Ticket Holders are permitted to attend the Match only provided that they are not an Excluded Person and provided that the transfer of the Ticket to the Guest (if applicable) is made subject to and in accordance with Article 7.2 of the Terms and Conditions.
- 12.2. For the purpose of this Article 12, "Excluded Person" means:
- a. any person banned by the Host Association from membership of the fan club for the national football team (or banned from any equivalent official supporters club by a football governing body in any jurisdiction in the World);
 - b. any person subject to a football banning order pursuant to a conviction under the Law of Poland;
 - c. any person banned by UEFA, FIFA, any football governing body, from travelling to or attending any association's football match;
 - d. any person banned by the UEFA, the Host Association and/or the Stadium Owner from attending events at the Stadium; and
 - e. any person who has breached or is in breach of the Terms and Conditions.

13. Data

- 13.1. By clicking the confirmation button/field in the Application Form on the Ticket Portal, the Applicant:
- a. acknowledges and agrees that the personal data provided in the Application Form and the name of his/her Guest submitted pursuant to the Terms and Conditions are processed by UEFA and will be entered into a database owned by UEFA for the purposes of the organisation and running of the Match (in particular in connection with the Ticket sales and/or any relevant safety and security measures), and
 - b. warrants that he/she has obtained the consent of his/her Guest for the processing of their data for the purposes specified in point a. above.

- 13.2. Applicant acknowledges that UEFA may transfer the Applicant's personal data and the name of his/her Guest to the Host Association and/or the Stadium Owner (and their agents), for the purposes set out above. Furthermore, provided that the Applicant has specifically granted his/her consent on the Application Form, his/her personal data can be used to provide him/her (or his/her Guest) with information on products, services, commercial activities and events of UEFA and/or its commercial partners.
- 13.3. Applicants and Guests can request a copy of their personal data held by UEFA and ask for any such data to be corrected by writing to: UEFA, Route de Genève 46, 1260 Nyon 2, Switzerland, marked "For the attention of Legal Department (Personal Data Request 2015 UEL Final)". The provision of such information will be subject to verification of identity.
- 13.4. By submitting the Application Form, each Applicant acknowledges and agrees, and shall ensure that their Guest acknowledges and agrees, that they have understood, accepted, and will comply with this Article 13.

14. Unforeseen Circumstances

- 14.1. UEFA, the Host Association and/or the Stadium Owner reserve the right to make alterations to the time, date and location of the Match due to unforeseen extraordinary circumstances: force majeure, safety and/or security reasons or other decisions made by any competent authority which have a major impact on the Match being played at the Stadium.
- 14.2. In the event of cancellation, abandonment, postponement or replaying of the Match, the Applicant will be bound by the Refund Policy in respect of any refunds of the Tickets purchased by the Applicant provided however that:
- a. any refunds may be made only to the Applicant (and not to the Guest) and only up to the Purchase Price paid by such Applicant for the Ticket(s), and shall not, for the avoidance of doubt, entitle the Applicant to a refund of any costs and expenses incurred by the Applicant or Guest in relation to travel or accommodation, (unless due to UEFA's fault);
 - b. subject to the foregoing and Article 11.3 and 11.4, UEFA, the Host Association and/or the Stadium Owner will not have any liability to the Applicant or any Guest on account of any such cancellation, abandonment, postponement, replay or other failure or deficiency in the conduct of the Match (unless due to UEFA's fault).

15. Severability and Amendment

- 15.1. UEFA reserves the right to change the Terms and Conditions if necessary to ensure proper and safe staging of the Match at the Stadium. UEFA will notify each Applicant of such changes via an email sent to the address indicated by the Applicant in the Application Form and the Applicant will have the choice to consent to such changes or to withdraw his/her application or withdraw from the agreement concluded with UEFA in accordance with Article 5.1 (as applicable).
- 15.2. Should any provisions of the Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority, the remainder of the Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included.

16. Authentic Text

- 16.1. Terms and Conditions have been drafted in the English language, translated into Polish, French and German languages and are available on the Ticket Portal and, upon request, from UEFA. In the event of any discrepancy between the English and the translated version, the English version shall prevail.

17. General

- 17.1. Applicant consents to the Terms and Conditions himself/herself and on behalf of his/her Guest (i.e. Applicant shall ensure that his/her Guest understands, agrees with and will conform to the Terms and Conditions).
- 17.2. Terms and Conditions constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to the Terms and Conditions which is not already set out in the Terms and Conditions.
- 17.3. Terms and Conditions are governed by the laws of Poland. The parties agree that the court of Warsaw, or that of the place of residence or domicile of the Applicant if the latter qualifies as a consumer, have exclusive jurisdiction to settle any dispute arising under or in connection with the Terms and Conditions.

18. Contact

Any information requests about the ticketing sales process should be addressed to the customer service appointed by UEFA in relation to the ticketing process for the Match, by phone to the following number:

(+48) 0221168611

Monday to Friday, from 09:00 to 18:00 CET